



Patients with Hearing Impairments

If you use spoken language...

We will provide you a quiet, well-lit room. Your doctor will speak clearly, face you, and keep his or her mouth turned toward you, and will repeat and rephrase as needed. It is okay to interrupt your doctor to ask for something to be repeated.

If you use written word...

You may request a notepad to use. We will be happy to provide written information about your condition, your medicines, and your treatment choices.

If you use sign language...

You may ask a friend or relative to be your interpreter, and we will be happy to work with your friend or relative to be sure you and your doctor understand each other.

Sign language interpreters are available if absolutely necessary. For your information, your insurance company does not reimburse your doctor for sign language interpreter fees. There is a minimum charge of \$86 (\$43 an hour) which your doctor is required to pay on your behalf. If you feel this service is necessary for effective communication, please tell the person scheduling your appointment that you need a sign language interpreter. You must schedule this service at least 3 business days in advance.

Medical sign-language interpreters are extremely expensive and charge our office even if you miss your appointment, therefore, we **require** that you attend your appointment as scheduled or notify us at least 3 days in advance if you cannot come to your scheduled appointment.

Since post-operative check-ups do not usually involve lengthy or complex discussions, we will not provide you with an interpreter at these visits, unless you specifically request one.

Please let us know if you have any questions or concerns.

I have read and understand the options above and agree to abide by all guidelines:

Printed name of patient or responsible party

Signature of patient or responsible party

Date